

THE INSPECTOR GENERAL (IG) COMPLAINT PROGRAM

The Air Force has a good complaint program. You can get help quickly and fairly when you ask a question. You can make your complaint at any level in the IG system and you don't have to worry about being intimidated when you ask for help. No one may take a wrong action against you just because you filed a complaint. You are protected under the regulation against reprisal of any kind.

The IG Complaint Program is described in AFI 90-301. This regulation describes how to make a complaint and the process by which it is answered. As a group, we are not authorized an IG position and all of our IG complaints are handle by either the 939th Rescue Wing IG, or for matters related to Patrick AFB, the 45th Space Wing IG office. You may make your complaint to any level of the IG, but experience has shown that most complaints can best be resolved at the supervisor or unit commander level. For this reason, although not required, I would encourage you to seek resolution through your supervisor or commander. If you choose to come to me first, I will do everything I can to help resolve the issue or to direct you to the appropriate source for resolution.



LtCol William E. Scarboro, Jr.

Your IG contact points for the 920th Rescue Group, 939th Rescue Wing, and 45th Space Wing are listed below respectively:

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