



Lt Col Bob James

**THE INSPECTOR
GENERAL (IG)
COMPLAINT
PROGRAM**

GOT A PROBLEM?

Here's How to Solve It...

WING INSPECTOR GENERAL
Lt Col Bob James
Building 593N, Room 103



GROUP COMMANDER



SQUADRON COMMANDER



SUPERVISOR



YOU

**THIS IS THE RECOMMENDED ROUTE FOR
RESOLVING PROBLEMS:
AFI 90-301, PARA 1.9**

If problems can't
be resolved within
your chain of
command,
call **586-0970**

1. The Air Force has a good complaint program. You can get help quickly and fairly. You can make a complaint or express a concern at any level in the IG system and not worry about retribution or intimidation. The IG Complaint Program is described in AFI 90-301, *The Inspector General Complaint Program*. You can go to an IG at any level, but experience has shown that complaints are best resolved by commanders and supervisors. For this reason, although not required, you're encouraged to discuss your problems or concern with your immediate supervisor or commander before coming to the IG.

2. Some matters aren't handled through the IG Complaint Program. These are matters when help is available through other avenues. The table below shows, by subject, some of the situations when you must use guidance from the referenced publication to resolve problems:

<u>Type of Issue</u>	<u>Reference</u>
Landlord or tenant disputes	AFI 32-6001
Claims against the government	AFI 51-502
Correction of military records	AFI 36-2401
Support of family members	AFI 36-2906
Private indebtedness	AFI 36-2906
Suggestions	AFI 38-401
Fraud, Waste and Abuse	AFI 90-301
Misconduct of senior officers	AFI 90-301
Punishment under UCMJ	AFI 51-202
Article 138, UCMJ (Complaint of Wrong)	AFI 51-904
Hazardous working conditions (unsafe/unhealthy)	AFI 91-301
Discrimination based on race, color, religion or national origin	AFI 36-2701 (Military), AFI 36-1201 (Civilian)